



Volunteer Role description

Volunteer Role	Active Communities Administrative Support
Role Purpose Why we need you	The Active Communities team provides support for people with a range of health conditions to get physically active. We receive a high volume of referrals, so we are looking for 'behind the scenes' assistance to make sure our programmes run smoothly.
Specific Tasks What will be involved?	 Checking the eligibility of referrals and adding them to our database Electronic filing Prepare and send letters to participants Record feedback from participants
Skills and Qualities	Volunteers will come from a wide range of backgrounds and will have many different qualities and skills. Essential qualities for this role are: - A methodical approach - Attention to detail - Reliability Experience of using Microsoft Office would be an advantage, but training and support will be provided.





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Support and Training	The volunteer will be given regular guidance and support.
Expectations	 Carry out their tasks in a way which corresponds to the purpose and values of Edinburgh Leisure and in line with the volunteer policy and agreement Volunteer within agreed guidelines and remits Respect confidentiality Respect other volunteers, service users and staff Respect the human rights of others Carry out their tasks with regard for the health and safety of others
Commitment	5 hours per week for a minimum of 3 months
Location	Vantage Point,3 Cultins Road, Edinburgh, EH11 4DF
Disclosure / PVG Requirements	Volunteers will be required to undertake a PVG (protecting vulnerable groups), Disclosure Police Act check or complete a criminal conviction self-declaration. The purpose of this is to safeguard volunteers and service users from harm. The check involves completing a short form which you will be supported to fill in by the team. Having a criminal record will not automatically prevent you from volunteering, cases will be treated on an individual basis. Check level of Disclosure or PVG required: Police Act Disclosure
Support Person & Contact Details	Stephen Hughes Health Development Officer stephenhughes@edinburghleisure.co.uk
Task Description Updated	April 2018

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